

# Bad Actor Non-Profit Hospitals

## California

### Cedars-Sinai Medical Center

- [Spent 0.8%](#) of revenue on charity care in 2021, despite total revenue of \$6 billion
- [Collections policy allows](#) legal action against patients and adverse credit reporting for individuals who are not low-income and underinsured

## Massachusetts

### Massachusetts General Brigham Inc.

- [Spent 0.4%](#) of revenue on charity care in 2021, despite total revenue of \$16 billion
- [Collections policy allows](#) legal action to be taken against patients, including property liens and foreclosures

### Brigham and Women's Hospital

- [Spent 1%](#) of total expenses on community benefit spending; fair share deficit of \$142 million
- [Collections policy allows](#) adverse credit reporting and lawsuits against patients

## Minnesota

### Allina Health

Operates locations in Wisconsin as well

- [Refused to see patients](#) if they have unpaid medical bills (suspended policy in 2020, but reinstated it in 2021; finally agreed to end the policy in 2023 after the state Attorney General [announced an investigation](#))
- Sues patients for unpaid medical bills
- [Spent 0.4%](#) of revenue on charity care in 2021, despite total revenue of \$ 5 billion

## Missouri

### Ascension Health

Headquartered in Missouri; operates 142 hospitals around the country

- [Spent 1.8%](#) of revenue on charity care in 2021, despite total revenue of \$27 billion
- Hospitals within the system allow credit reporting, selling of patient debt, denying nonemergency care for patients with debt, and legal action (e.g., hospitals in [Alabama](#) and [Wisconsin](#))

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## New York

### New York Presbyterian Hospital

- [Spent 0.7%](#) revenue on charity care in 2021, despite total revenue of \$10 billion
- [Collections policy allows](#) legal action against patients

### Montefiore Medical Center

- [Spent 1.3%](#) of revenue on charity care in 2021, despite total revenue of \$6 billion
- [Collections policy allows](#) legal action against patients

### Northwell Health

- [Owns 11 of the top 25 hospitals](#) in New York that pursued lawsuits against patients between 2015-2019 (15,229 total lawsuits out of 28,584 – 53.28% of lawsuits among the top 25 hospitals)
- Northwell Health also [sued 2,500 patients during the pandemic](#).

## Washington

### Providence St. Joseph Health

Headquartered in Washington; operates in Alaska, Washington, Oregon, California, Montana, New Mexico, and Texas

- [Spent 1%](#) of 27 billion dollar revenue on charity care in 2021
- [Sued by Washington Attorney General](#) in 2022 for allegedly failing to inform eligible patients about charity care options, instead sending the bills they should not have owed to collections

## Wisconsin

### SSM Health

- [SSM St. Mary's Hospital in Madison](#) declined in charity care in recent years (0.6% of total revenue in 2020, 0.4% of total revenue in 2021, and 0.2% of total revenue in 2022)
- [Collection policy allows](#) lawsuits against patients ([including liens and wage garnishments](#)) and adverse credit reporting
- Agnesian Health is now part of SSM Health, but they [litigated heavily](#) during the pandemic.

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## Advocate Aurora Health

Also operates in Illinois

- [Received](#) an estimated \$498 million more in tax exemptions than it spent on charity care and community investment in 2019 – 8<sup>th</sup> lowest in the country
- [Allows](#) reporting of patients to credit rating agencies

## Froedtert Health

- From 2017-2019, Froedtert Health and component hospitals [filed 3,364 lawsuits](#) against patients
- From mid-March to July of 2020 (the beginning of the pandemic), [100 cases were filed](#) by Froedtert Health
- [Collections policy allows](#) the denial of medical care for patients with debt, credit reporting, sale of patient debt, and legal actions against patients (although a spokesperson said this is not the current practice)
- [Fair share deficit in 2020 of \\$87 million](#) (number 13 of 25 hospitals with highest fair share deficits)